



TimelyBill®

Operations Support System

Our powerful back-office solution streamlines telecom billing processes & accelerates revenue growth.



Who We Are

- Experience:
 - Founded by telecommunication professionals and software developers who recognized a need for a high-quality cost-effective billing and subscriber management system
- Mission:
 - We will develop and integrate reliable, innovative telecom billing software. Our products will enable customers to better monitor, control, analyze, and manage their entire operations

Company Information

- TimelyBill Software Since 2003
- Bill Perfect, Inc. Since 2009
- Headquartered in Denver, North Carolina
- Team is Geographically Dispersed
- SSAE 16 (SOC 1) Type II Certification

Infrastructure

- Data Centers
 - Charlotte, NC
 - AWS
- Fail Over Clusters
- Back-ups Transaction Logs 15 Minutes
- Offsite Backups Daily

- Highly Virtualized, Redundant, and Performing Server Infrastructure, Networking Devices, and Disk Subsystems
- 3 Methods of Connectivity to Your New TimelyBill Instance
 - IP Filtering
 - SSL/VPN
 - Point to Point VPN
- Firewall Rules and Protection Setup
- Your Own Database Instances
- No Overlaying Resources with Other Systems
- Many Others

About Our Software

- An award winning cloud-based subscription billing and OSS for telecom, VoIP and wireless communications service providers
- Supports full customer life cycle
- We understand that no two organizations are alike. TimelyBill was designed to provide the maximum in flexibility and reliability
- Architected for any size organization – from start-up, to millions of subscribers

Complete Back-office Solution

- Revenue management for VoIP, triple play, quad play or products of the future
- Hosted model delivers best in class billing and OSS, at an affordable and predictable price
- **A single-stack integrated system with more than 50 components**

Single Stack OSS Features & Functionality

INTEGRATED COMPONENTS



Cloud-based Telecom Billing
& Full Back Office

All-including Pricing
Tightly Integrated Components
Full Customer Life Cycle

SSL, VPN SECURITY
WORLD CLASS DATA CENTER

SOC1 Type 2 Certified
Built and Supported in USA
Veteran Led

Portals



Commissioning



Quoting



Products



Order Mgmt.



Billing & CRM



Invoicing



Usage Rating Engine



Ticketing



Reporting



Payments



User Mgmt.



Data Alarms



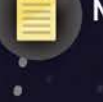
Inventory Tracking



Workflow / Rules Engine



Messaging



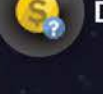
Fraud Detection



Collections



Dunning



eSignature (DocuSign)



Number Mgmt. (Bandwidth)



Provisioning (BroadSoft...)



USPS Address Validation



Payment Gateways (IPPay, WorldPay...)



Tax Engine (Avalara, CSI)



APIs & External Hooks



Shipping & Fulfillment



Custom Development



Print & Mail



TimelyBill®
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How TimelyBill Improves the Customer Experience

- Subscriber Based or Recurring Billing
 - TimelyBill excels at billing subscription based services and includes automatic payment capabilities
- Quickly Create and Share Accurate Quotes
 - Our quote to cash process ties directly in to our product catalog and has e-signature capabilities
- Deliver Services to the Correct Address
 - TimelyBill has built-in USPS address validation (plus FCC geocoding)

How TimelyBill Improves the Customer Experience

- Enable Customers to View Their Account Details
 - Our customer portal enables full account visibility out-of-the-box
- Voice, Data, Video, Wireless and More
 - TimelyBill's flexible convergent product catalog has the ability to discount and bundle any mix of one-time and/or recurring products or services
- Integrated Tax Calculations
 - Included as part of our standard system, our tax engine calculates and assigns the proper taxes on both quotes and invoices

How TimelyBill Improves the Customer Experience

- Data Liberation
 - We allow customers to download usage history, invoice history, payment history and more
- Advanced Reporting Capabilities
 - TimelyBill contains hundreds of canned reports, but also includes ad hoc reporting and custom dashboards
- Integrated Trouble Ticketing System
 - Our trouble management system is tightly integrated and easy to use

How TimelyBill Improves the Customer Experience

- Automated Provisioning
 - Our unique provisioning system design, can provide “true” flow through provisioning
- Customization with Variable Driven Templates
 - TimelyBill uses template based formats for all customer communications

Key Integrations

- Izenda Embedded BI
- Crystal Reports
- BroadSoft Platform
- Avalara
- Compliance Solutions
- Bandwidth Numbers
- DocuSign eSignatures
- USPS Address Validation
- FCC Geocoding
- WorldPay Secure Payment Processing
- IPpay
- Powerful & Flexible API



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